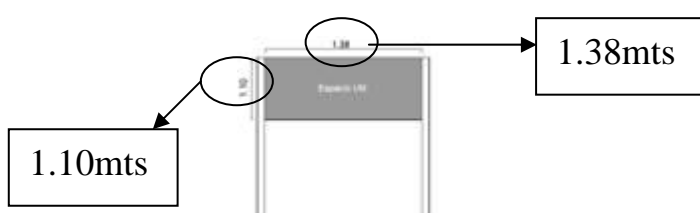


FREQUENTLY ASKED QUESTION

- **Where will the conference take place?**
Gran Hotel, Pucon, Chile (www.granhotelpucon.com)
- **Where do I register for the conference?**
Registration will take place from 11:00 until 16:00 in the Royer Convention Center in Gran Hotel Pucon
- **What are the poster dimensions?**
The panels that will hold the posters will be 1.38mts wide X 1.10 mts long.



- **What is the program for the conference?**
The conference program can be found on the conference web site: www.rgc4.cl
- **What does hotel + registration cover?**
 1. Hotel room from March 16th (Check-in: 15:00) until March 19th (Check-out: 12:00).
 2. Buffet breakfast, lunch and dinner beginning with lunch on March 16th and ending with breakfast on March 19th
 3. Conference registration
 4. All conference events including cocktail, Gala dinner (Huife Hot Springs: <http://www.termashuife.cl/english/index.htm>), etc.
- **Where can I find more information about Chile**
Try the following site: <http://www.sernatur.cl/internacional/?lang=2>
This is the official tourism site for the Chilean government it contains important information associated with traveling to Chile (click on USEFUL INFO, then on BEFORE COMING) such as information associated with:
 1. the formalities on entering Chile,
 2. Reciprocity Tax (**IMPORTANT FOR PARTICIPANTS FROM AUSTRALIA, CANADA, UNITED STATES AND MEXICO**)
 3. Customs formalities
 4. Sanitary formalities
- **What is the weather like in Pucon.**
The conference will be at the end of Chile's summer, beginning of Chile's fall. Therefore, the weather will be somewhat unpredictable. Since Pucon is in the lake region of Chile, rain is very common. You should be prepared for cool

weather and rain. However, we may also have some warm days. The actual temperature in Pucon can be seen at the following web site (in spanish):

<http://www.pucon.com/eltiempo/eltiempo.php>

- **How do I get from the airport in Temuco to the Gran Hotel Pucon**

If you send an email to rgc4@unab.cl with your name, flight number and time of arrival we will add your name to shuttle bus. Alternatively, when you arrive at the Temuco airport there is an shuttle bus agency that can take you to Pucon or you can take a taxi (this option is much more expensive).

- **Does the hotel have internet connection?**

There is free wi-fi connection in many areas of the hotel. The hotel also has a business center with computers and internet connection. There are also several Cyber-Cafes within walking distance from the hotel.

- **How do I reserve additional days in the hotel**

If you need to reserve additional days, before or after the conference, please contact the hotel directly and ask for the special rate for conference attendees.

The person to contact is:

Maria Amelia Robles
Congresos y Eventos
GRAN HOTEL PUCON
429 6184 98748683
www.granhotelpucon.cl